

➔ The Customer

The customer is a global manufacturer of passenger cars and commercial vehicles.

➔ The Problem

The customer established a new subsidiary which required the hiring of new personnel. With the rapid growth, departments such as Human Resources, Information Technology and Management layers were finding it difficult to disseminate required information at the right time to all the employees. In addition, employees were reaching out to the individual departments to fulfill basic requisitions. Employees were duplicating efforts which put a severe strain on each department. The customer was working aggressively to ensure that both new and existing products were adjusted to local market conditions, which required that more than ten separate departments such as R&D, Production, Marketing, Logistics, and Engineering work together. With this many departments interacting, communication and collaboration was becoming a challenge. The customer asked PreludeSys to help.

➔ The Solutions

PreludeSys worked first to understand the customer needs. After assessing the customer's current situation and the likelihood of continued growth, PreludeSys proposed an intranet portal using Windows Sharepoint Services. The portal consisted of separate modules for Human Resources, Information Technology and Management so individual departments could publish relevant information to company employees. In addition, there was a separate section where employees could access necessary requisition forms, eliminating the need to contact individual departments for requests. The portal also had

a wiki-based collaboration site where different teams could meet and communicate on joint tasks. Finally, the portal also had internal blog sites through which the top management was able to engage with the employees on a regular basis.

The portal ensured that the employees spent less time searching for the requisite information. In creating the portal, PreludeSys saved the client time and money by primarily using pre-built WSS 3.0 templates to accomplish the task. The entire application was up and running in ten calendar weeks.