

➤ The Customer

The customer is a well-regarded healthcare foundation which encourages and receives contributions from donors to enhance the delivery of high-quality healthcare services to those who live and work in its surrounding communities.

➤ The Problem

The customer used an intranet portal which ran on "PortalComplete" a Portal Product from Process Data Ltd. The customer added an employee review module for their performance appraisal process. However, the add-on module used its own database and was not completely integrated with the portal. On account of poor architecture and design, the employee review module could not obtain the proper data to give a full report. Users were forced to switch between the two applications to obtain the relevant data for the reviews. Eventually, the customer abandoned the application altogether and started doing the review process manually.

➤ The Solutions

PreludeSys analyzed the employee review module and came up with a solution called EMH- Review Application. The EMH – Review Application is a recently created electronic review application based on ASP.Net, C#, and SQL Server 2005. Supporting modules were already developed and additional features could be requested by the client. PreludeSys re-engineered the application so that both the application and the portal would use a single database. Additionally, PreludeSys designed changes to the application to make it more extensible and scalable, along with designing for RIA [Rich Internet Access] features for easier usability. All the modules were

integrated using the portal's EEF, in which the employee's complete history is maintained in electronic form. The review application was also integrated with the portal's reminders feature, so that employee's were given reminders and notifications to make the review process faster. PreludeSys moved the data from the old instance of database to the new one without any data loss.